TS
TechSpark
IT SOLUTIONS LLC

BUSINESS PROFILE

www.techsparkitsolutions.com

www.24x7serverguard.com

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Our Frontline engineers
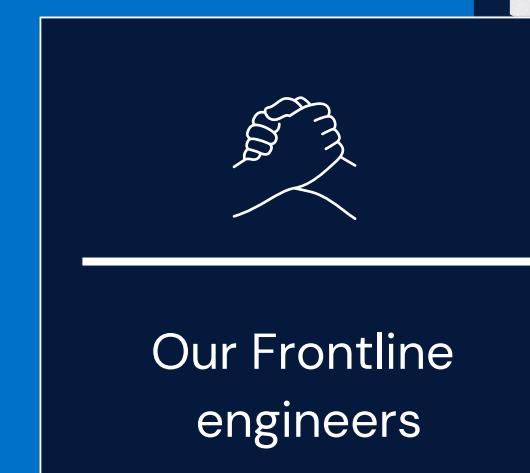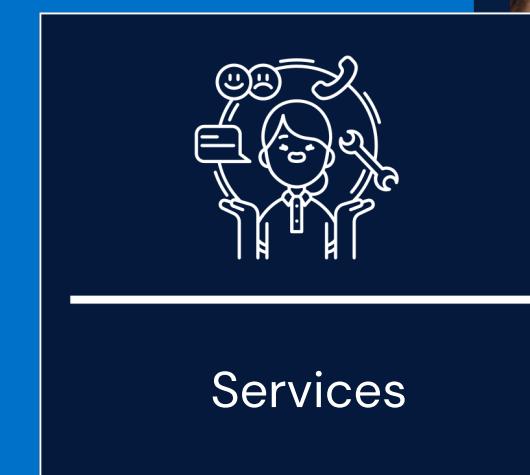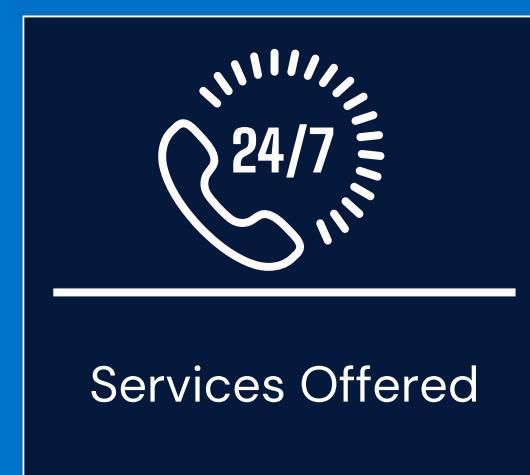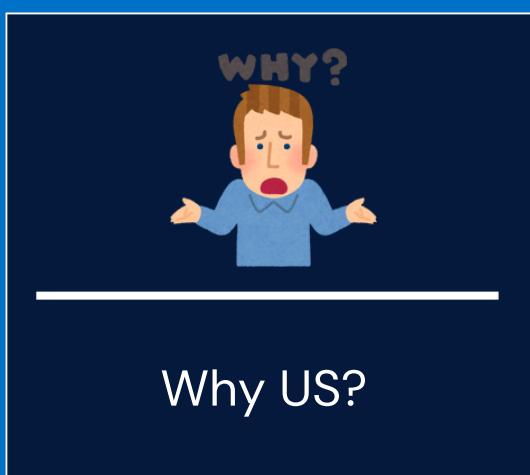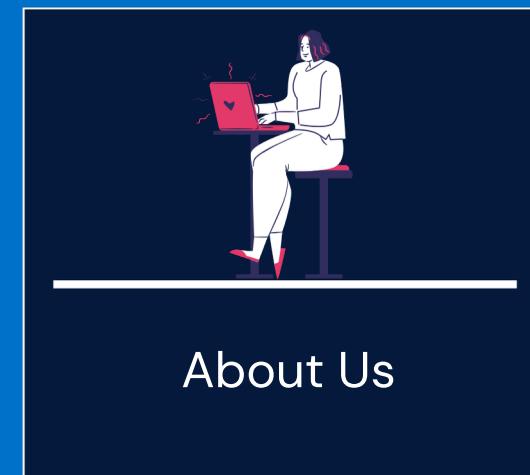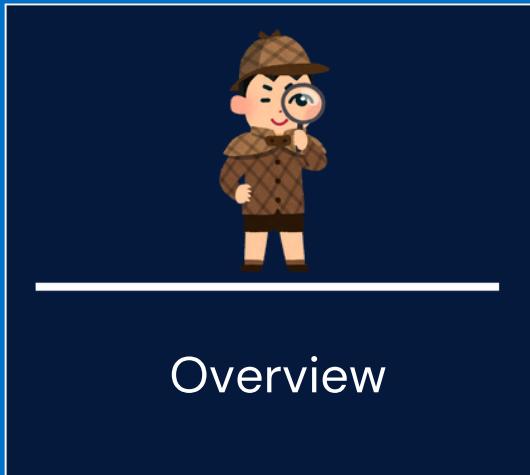
About US

24x7ServerGuard, a division of TechSpark IT Solutions, is a leading technical support firm with operations in India and the UAE. We specialize in delivering expert technical assistance, server administration, and comprehensive management solutions for Linux and Windows servers.
With over 11 years of industry experience, we have earned a solid reputation as a trusted partner for server support. Our team of highly skilled engineers brings deep expertise in handling complex server environments. We proudly offer outsourced web hosting support to hosting companies across the globe.
We are ISO-certified in India and the UAE, a testament to the quality, consistency, and reliability of our services.
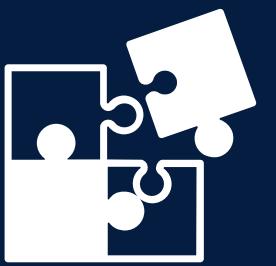
COMPANY OVERVIEW

TechSpark IT Solutions LLC is a premier technology services provider, committed to delivering cutting-edge digital solutions to businesses across the globe. Established to empower enterprises through innovative IT services, TechSpark combines expertise, agility, and customer-centric strategies to create impactful solutions that drive growth and efficiency.

VISION

To be a globally recognized leader in IT solutions, revolutionizing businesses through innovation, reliability, and excellence.

MISSION:

Ourmissionis tosimplify complex business challenges with tailored IT solutions, leveraging the latesttechnologies and industry best practices. We strive to build long–term partnerships by exceeding client expectations and delivering measurable results.

Core Values:

Innovation:Embracing change and driving progress through groundbreaking ideas.
Customer Focus: Placing our clients at the heart of everything we do.
Integrity: Maintaining transparency, honesty, and ethical practices.
Excellence: Striving for superior quality in every project.
Collaboration: Fostering teamwork and partnerships to achieve shared goals.
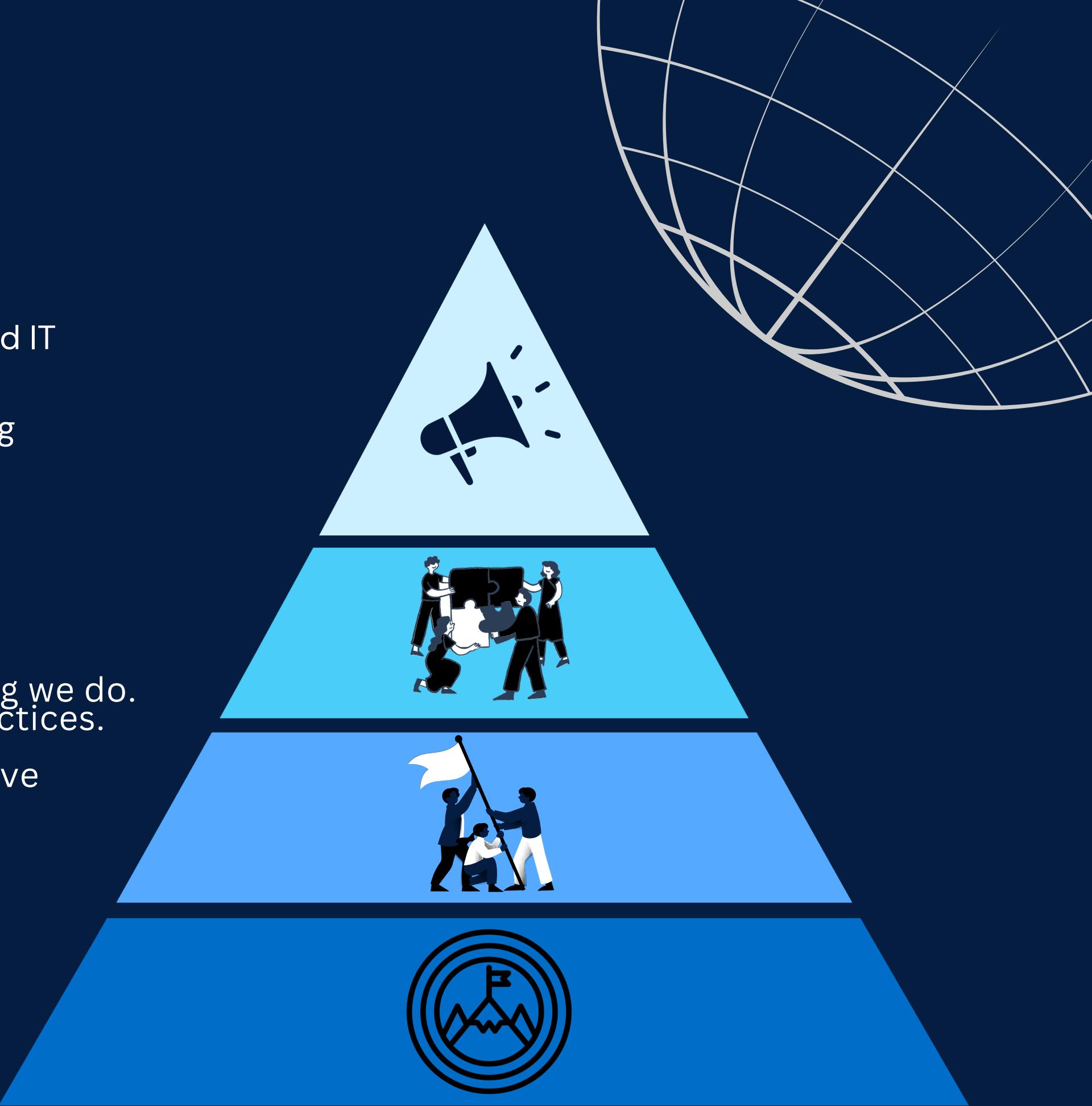
WHY CHOOSE TECHSPARK
IT SOLUTIONS LLC?

ExpertTeam: A highly skilled team of ITprofessionalswithyearsof experiencein Linux/windows variants and popular controlpanelsincludingcloud technologies.

Innovative Solutions: Utilizing the latest technologies to deliver creative and practical solutions.

Agile Approach: Rapid and flexible development cycles to ensure timely deliver

Customer–Centric: Customized solutions that prioritize the unique needs of each client.

Global Reach: Successfully catering to clients across multiple continents

Outsourced Technical & Non-technical services(Calling & Non-calling): streamline operations, reduce costs, and boost business efficiency.

Cloud Computing Services: Scalable and secure cloud-based solutions to enhance business agility.

Microsoft Partnership: a program that enables businesses to access Microsoft tools, support, and benefits to build, sell, and grow using Microsoft technologies.

Server Management Services: End-to-end server management services ensuring high performance, security, and 24/7 uptime for your critical infrastructure.

Development: Tailored web & software solutions designed to meet unique business requirements.

VPS & Dedicated Server Provider: We provide high-performance VPS and dedicated server solutions tailored for businesses that demand speed, security, and full control over their hosting environment.

OUTSOURCE TECHNICAL SUPPORT TEAM

At 24x7ServerGuard, we empower companies to adopt a people-centric approach to delivering outsourced services, driving significant improvements in service delivery and business impact. Our methodology enhances productivity, simplifies management of computing environments, and optimizes IT infrastructure for maximum efficiency. We specialize in server security, proactive server management, and resolving Level 1, 2, and 3 issues, often before they impact end users. By fostering a secure and seamless IT ecosystem, we enable businesses to focus on their strategic goals without worrying about technical roadblocks. Our commitment is to help organizations achieve their objectives by leveraging their most valuable asset—their people—ensuring that technology serves as a tool for growth and success. At 24x7ServerGuard, we are not just service providers but partners dedicated to transforming IT operations into a driver of business excellence.

CLOUD MANAGEMENT SERVICES

We have developed extensive experience setting up high-performance, large-scale, AWS (Amazon Web Services), Microsoft Azure, Gcloud and Jelastic cloud-based environments. So, whether you are just starting and have lots of questions, or you want to migrate or scale your existing infrastructure, we can help you get there. All our AWS Management services are backed 24x7x365 by our industry- leading EnterpriseSLAs.

CLOUD CONNECT: RELIABLE DATA PROTECTION AND RECOVERY

Cloud Connect provides robust protection against data loss, offering a fast, flexible, and effective solution to secure your valuable information. Its seamless recovery process ensures your data can be restored effortlessly, allowing you to focus on driving your business growth without worrying about potential disruptions or threats.

SERVER MANAGEMENT AND SUPPORT

Linux Server Management: We provide comprehensive support for a wide range of Linux distributions, including AlmaLinux, RockyLinux, CloudLinux, RHEL, CentOS, Ubuntu, Debian, and more. Our expertise extends to industry- leading control panels such as cPanel, Plesk, DirectAdmin, CentOS Web Control Panel, and Webmin. For clients preferring minimal setups, we also offer plain server management without a control panel. **Windows Server Management**: Our services cover various Microsoft operating systems, including Windows 10, Windows 11, and Windows Server versions 2008, 2013, 2016, and 2019. We support top control panels like Plesk and Website Panel and provide plain server management for setups without a control panel. **Key Services Include:** Web Servers, Email Servers, Database Servers, High Availability (HA), Clusters. Our solutions ensure secure, efficient, and reliable server management for both Linux and Windows environments.

SERVER SECURITY AND HARDENING & MONITORING

Server hardening is the process of enhancing server security by implementing advanced solutions to protect against evolving threats. With the increasing prevalence of viruses, spyware, malware, and brute force attacks, the need for robust server security is more critical than ever. These threats can cause immeasurable damage if they breach your system.

Our server security and hardening services provide proactive measures to safeguard your servers from vulnerabilities, ensuring the highest level of protection. Let us help you secure your infrastructure and prevent potential threats before they become problems. Hire our expert services today for comprehensive server hardening and peace of mind.

plesk
PROFESSIONAL
OBSIDIAN

Linux

SERVER MONITORING

1. Availability Monitoring
We continuously monitor key services like HTTP, SMTP, DNS, and email to ensure your systems stay online—24x7.

2. Outage Response
When an issue arises, we act fast. Our team responds to alerts within minutes, keeping you informed and your services restored quickly.

3. Performance Monitoring
We track system performance to catch slowdowns early. Our experts step in immediately and can help fine-tune your systems for peak performance.

With 24x7ServerGuard, your infrastructure stays monitored, optimized, and supported—around the clock.

VIRTUALIZATION

Our Virtualization Server Management service is designed to handle all aspects of virtualization technologies and management. We support popular virtualization control panels like SolusVM, Virtualizor, Hyper-V, and Proxmox. **Our services include:**

1. Managing the hardware node.
2. Server log monitoring.
3. Basic server security.
4. VPS technologies such as OpenVZ, Xen PV, KVM, and LXC.
5. Creation and migration of virtual servers.
6. Backup restoration and much more.

We ensure your virtualization environment is secure, efficient, and running smoothly, so you can focus on your core business needs.

DRaaS: Disaster Recovery as a Service

At TechSpark IT Solutions, we provide a robust Disaster Recovery as a Service (DRaaS) solution designed to protect your business from data loss, downtime, and operational disruptions. Leveraging advanced cloud-connect technologies, we ensure your critical data and systems are backed up, secure, and recoverable at all times.

Our DRaaS offerings include:

- **Fast Data Recovery :** Minimize downtime with our rapid recovery mechanisms. In the event of an outage or disaster, your systems and data can be restored within minutes, keeping your operations running smoothly.
- **Data Loss Prevention** : We implement proactive data protection strategies, including automated backups, replication, and failover mechanisms, ensuring your data is safe from corruption, accidental deletion, or cyber threats.
- **Complete Visibility & Control** : Stay informed with full transparency into your disaster recovery status. Real-time monitoring and reporting ensure you're always aware of your data's safety and system health during a recovery process.
- **Scalable & Customizable Solutions** : Whether you're a small business or a large enterprise, our DRaaS solutions can be tailored to your infrastructure, compliance needs, and recovery time objectives (RTO/RPO).

CONCEPT IN BUSINESS

Profitability

Byoutsourcing key processes, TechSpark IT Solutions reduces overhead costs, scales resources dynamically, and accesses global talent — all of which contribute to increased profit margins and a more competitive market position.

Customer Value

AtTechSparkITSolutions, customer value is at the heart of every service we offer — blending innovation, reliability, and tailored solutions to meet evolving client needs. By delivering measurable outcomes and exceptional support, we ensure our clients gain maximum ROI, strengthening long-term partnerships and satisfaction.

Innovation

Innovation drives the core of TechSpark IT Solutions — empowering us to craft forward-thinking, scalable tech solutions that address real-world business challenges. We continuously embrace emerging technologies to stay ahead of the curve and deliver smarter, more efficient outcomes for our clients.

Market Analysis

At TechSpark IT Solutions, market analysis is the foundation for strategic decision-making — helping us understand customer needs, emerging tech trends, and competitive landscapes. This insight enables us to position our services effectively and deliver targeted solutions that resonate with our clients' industries.
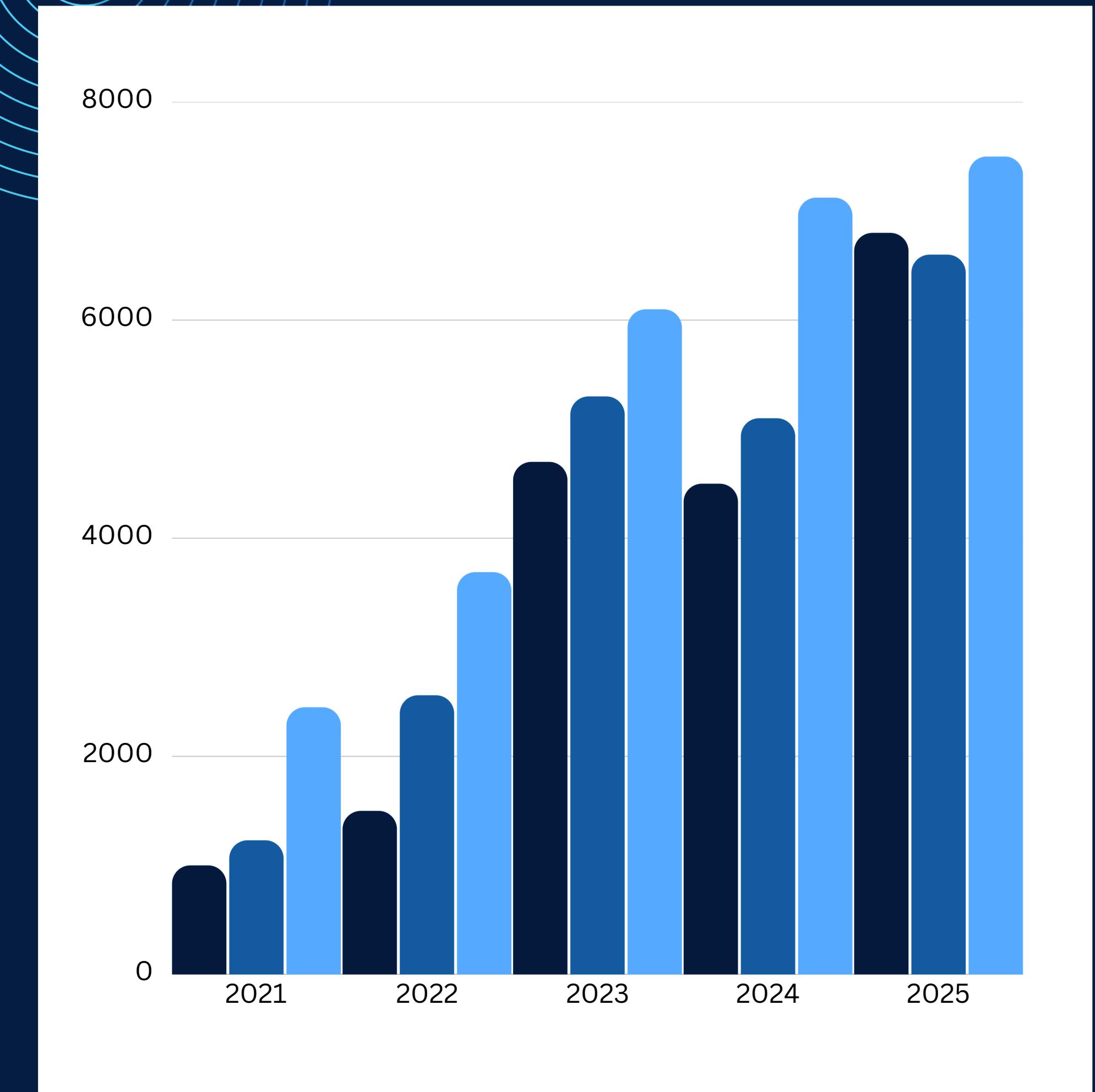
OUR FRONTLINE ENGINEERS

Mr.Robin
CMO | Founder

Mr.Rahul
System Admin
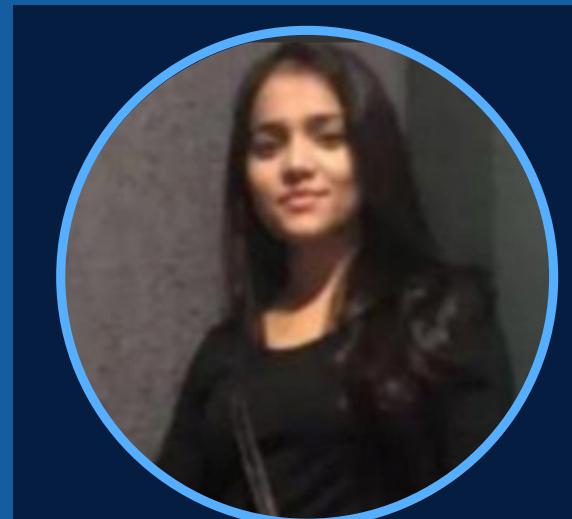
Ms.Huzefa
International
Sales Associates
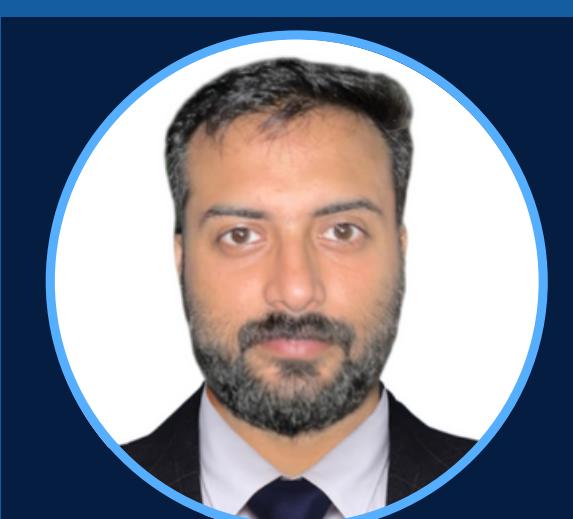
Mr.Vineet
Business Analyst

TechSpark
IT SOLUTIONS LLC

24x7 SERVER GUARD

Connect with us.

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